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Dear Brook,

Personally, I have known you for many years.

I've often heard a business is only as good as its owners and or managers and that makes sense.

As a business, Heroes Delivery and Moving is made up of the same characteristics which makes you both a good man and a good friend.

Some words I use to describe Heroes Delivery and Moving are as follows:

Honest-Heroes Delivery and Moving is honest about the job. From the initial assessment process to the last delivery, box or piece of furniture, The Heroes Team takes responsibility and backs up the job scope with performance. Heroes delivers honest customer service.

Excellence-Heroes is constantly seeking what can be done to make deliveries and moving a conscientious and positive process. Results are commendable as Heroes is a white glove operation.

Regard-Heroes regards their customers and the things which are important to them—the tangibles which are often an outward expression of what makes up the home and business and, or other. A mindful approach to deliveries and moving is an integral part of what makes Heroes the operation it is.

Orderly-Heroes uses an order of operations which ultimately passes value on to the customer. From bid to the last box, one can count on Heroes for a fluid process.

Ethics-Synonymous with Integrity, the folks at Heroes treat their customers and those things important to them with value, which in turn means truth, fairness and respect. Heroes is a solid operation.

Sound-Heroes is reliable. The folks at Heroes Delivery and Moving can be counted on for reliability and thoroughness.

It's an honor to watch your business grow and to know that the glue which keeps it together is not limited to the above description. Heroes generates hope in the business of moving.

Heroes does it right.

Yours Sincerely,

Daniel Dror II
(customer and friend)

