Susan Gaze Tender Transitions 1419 E. Hilshire Park Drive Houston, TX 77055 (281) 628-4755

To whom it may concern:

I am pleased to offer this letter of recommendation for Heroes Delivery & Moving, LLC. Tender Transitions has been using Heroes as our primary mover for over 10 years. We are always pleased with the service that is provided to not only to us but our clients. Many of the crew members have been with Heroes for a long time so we usually see the same guys on our jobs. We appreciate their hard work, sincerity and how careful they are with our clients belongings. The majority of our clients are senior citizens who are already very emotional about downsizing. The team at Heroes always does their best to make our clients feel valued and respected. Heroes understands the hardship of moving and downsizing, they make our clients feel at ease and show them that the belongings they are moving to their new homes are well taken care of. They know how to handle antiques and very fragile items that many of our clients have. Tender Transitions would not recommend any other mover for your move.

Sincerely,

Susan Gaze.